

# Care & Maintenance

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After the rug is installed some parts may appear wrinkled.

These creases will disappear after a few days, as rugs tend to flatten by itself.

For day-to day maintenance of any rug, we recommend the usage of a good vacuum system regularly with an average power of 2000W.

Areas with high traffic, such as corridors, stairs and entrance halls, should be vacuumed daily.

All rugs should be vacuumed twice a week. The dirt deposited on the surface will be removed with vacuum cleaning, thus preventing penetration of the dirt into the pile. The level of maintenance required by a tapestry depends on the degree of exposure to dirt and existing traffic, because daily dirtiness usually comes from external factors. It is important to rotate rugs regularly so that wearing is uniform over the years.

Direct and intense exposure to sunlight should be avoided whenever possible because it can affect tones negatively by turning them into another tone, which strongly impacts the tapestry's beauty, causing spots with different tone.

## 1. REMOVE STAINS IMMEDIATELY

Act as quick as possible if any liquid and/or solid falls on your rug, preventing it from drying and removing it immediately with a clean absorbent cloth. Remove the solids with a spoon.

## 2. REACT QUICKLY

- Absorb liquids immediately with an absorbent cloth, such as kitchen paper, toilet paper, cotton towel, etc;
- Remove solid substances with a spoon. Any remaining residue can be treated;
- When applying cleaning agents, follow the instructions of the package. Never apply the cleaning agents directly on the stain, apply them firstly on a clean cloth and always test it on a small hidden area;
- Always clean from the outside in from the outer edge of a stain, preventing the stain from spreading;
- Avoid rubbing the stain as it can cause the stain to spread and damage the rug. Just slightly tap the stained area;
- After applying the cleaning treatment, dry the area as best as possible, applying pressure with paper towels or an absorbent cloth;
- Brush carefully the pile with a brush to restore texture after the area is dry.

## If you need additional help

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